

St Andrews House

October's DNA Figures

Nurse: 42 HCA: 27 Doctors: 74

November's DNA Figures

Nurse: 46 HCA: 26 Doctors: 60

Please remember to **Cancel** your appointment if you are unable to make it. If the surgery has an up-to-date mobile number for you we can text you a reminder about your appointment the day before. You can also cancel your appointment by text too.

KEY 103 MISSION CHRISTMAS

A Massive THANK YOU to everyone who donated this year.

Christmas Opening

Hours

24th December 8am –6.30pm

25th December ~~CLOSED~~

26th December ~~CLOSED~~

27th & 28th December ~~CLOSED~~

29th December 8am—6.30pm

30th December 8am—6.30pm

31st December 8am –6.30pm

1st January—CLOSED

2nd January 8am—6.30pm



Surgery's General

Opening Times

Monday	8am –6.30pm
Tuesday	8am - 8.00pm
Wednesday	8am- 6.30pm
Thursday	8am -6.30pm
Friday	8am -6.30pm
Weekends	CLOSED

WINTER WEEKEND

CLINICS

Available: 9AM –1PM

Saturday 3rd January

Sunday 4th January

Saturday 10th January

Sunday 11th January

Saturday 17th January

Sunday 18th January


All clinics are available for GP routine appointments, Urgent appointments. Urgent Visits (where applicable) Telephone access and prescription /sick note collection.

Online Access


You can already order repeat prescriptions online but by 31 March 2015 you will be able to book appointments, view your basic medical record and have your prescription sent to your chemist—ask reception for more details.



Feeling ill?

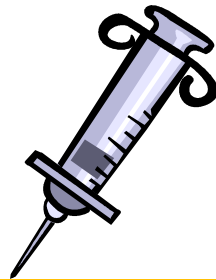
If your feeling ill and the surgery isn't open. Please Choose Well when seeking medical care. DID YOU KNOW—your local pharmacy can help with treating and prescribing for minor illnesses. If your illness can not wait until the surgery reopens then please call Out of Hours GOTODOC 0161 336 5958. In an EMERGENCY please call 999 
<http://www.choosewellmanchester.org.uk>

Welfare Rights

As part of healthier together. Welfare Right are  running a pilot service in GP Practices where a Member of the Welfare Rights Team will be in Surgery every Friday to help you with problems such as Debit, Benefits and Bills. You can see her by booking an appointment with the reception team.

Flu Vaccination

Have you had yours Yet?
Speak to Reception NOW!



Smoke Free For The New Year

Would you like to start the New Year of with that feel good feeling? Book an appointment with Suzanne and be Smoke Free for New Year **You know you can do it.**



Know your Appointments:

Urgent Appointments: Urgent same day appointments are for patients who need to see a doctor on the day due to an Acute (immediate) problem.

Urgent appointments are NOT for SICK NOTE REQUESTS or PRESCRIPTION REQUESTS.

If you need a sick note or want to request a prescription then please ask the reception team who will deal with this request for you.

Routine Appointments: Routine Appointments can be booked as far in advance as the appointment book is on the system. Please note that if you want to see a particular doctor you may have to wait a little longer for this appointment. It is recommended that if the doctor wishes to see you again in a certain period of time, you book this appointment when you leave the consultation.